

SWICON360 SAP® BASIS



A solution is only as effective as its underlying technology. If that technology is flawed, the solution will not deliver on its promises. For any organisation running a SAP system, the success and durability of the system is dependent on a secure and stable SAP Basis foundation. Whatever a company's chosen SAP components, a reliable service provider is required to implement, upgrade and monitor the system's performance and provide ongoing specialist support.

BasisOne, a Swicon360 company, is the technology provider for Swicon360 and SAP-related companies, providing the infrastructure and technical solutions to support SAP implementations and outsourcing solutions.

BasisOne provides solutions encompassing an array of SAP related services including audits, consulting, implementations, resources, upgrades, and continuous maintenance and improvements

BasisOne has been in operation since 2002, and in 2007 became SAP focused. BasisOne's breadth of experience has given it a strong competitive advantage, which we in turn pass on to the client. Having coalesced this experience into a single SAP focus, BasisOne is able to provide Swicon360 with the support to make any implementation or support project a success.

DIFFERENT SOLUTIONS FOR DIFFERENT NEEDS

Because we know that every company has different needs, we provide a variety of SAP maintenance and hosting solutions to suit any particular installation and requirements.

Our maintenance Service Level Agreements (SLA) also take into account the individuality of your business, and we can provide dedicated, outsourced, co-sourced and remote support, depending on your company's needs.

In conjunction with our partners we are able to provide tailor-made solutions with architecture designed for your customised hosting requirements, which includes virtualization, security and identity management.

STRENGTH THROUGH PARTNERSHIPS

We are SAP-focused, but we are also Novell, IBM and Microsoft Partners, as we believe that strategic relationships with these companies complement our resources, and enhance the offering that we provide to you.

TAKING ACCOUNT OF YOUR INFRASTRUCTURE

We provide audit services to assess current systems and infrastructures. We have the technology and the expertise to gain a complete understanding of our client's systems in order to understand what data is available and what needs to be overhauled.

PANAYA MAKES IT SIMPLE

The application utility developed by Panaya, has the technology, aligned with SAP upgrades, practice cycle, from assessment (budget & efforts), detailed planning, realization, preparation for "Go Live" and ongoing maintenance and has been endorsed by SAP.

The solution eliminates the guesswork surrounding SAP upgrade project plans and supplies precise facts to both the consultants involved on the project and business representatives' responsible. This revolutionary approach can save as much as 40% of planning, development and testing time as well as mitigate risk involved in the upgrade project.

OUR BROAD REACH

We provide remote support services for customers locally and internationally. We have taken our services into the United Kingdom, with Australia and United States as future target markets. We are providing the people, processes and technology to underpin and support any global SAP implementation.

With a wealth of experience in SAP and infrastructure hosting solutions, BasisOne is made up of a team of business professionals whose experience crosses the boundaries of consulting, implementation, support and operations as well as management principles and methodologies for the successful handling of SAP and hosting business solutions.